

What Does a Risk-Ready Culture Look Like?

Building a Culture of Safe, Thoughtful Decision-Making

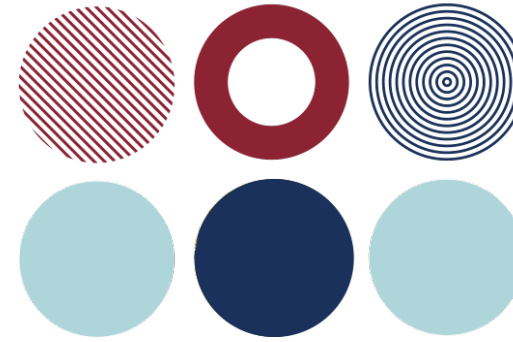
Presented By:

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Session Objectives:



What is a strong risk-ready culture?

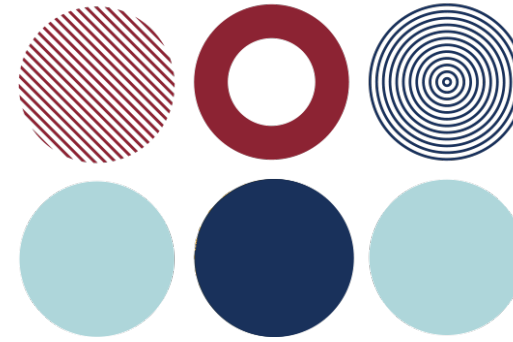


What can we add into our daily operations to create or enhance one?



How can we measure our changes and continuously reinforce the safety culture?

Why Does Having a Risk-Ready Mindset Matter?



- Reduces incidents and captures near-misses in the campus
- Protects employees, students, and visitors
- Employees do not have to exhaust leave or utilize temporary income benefits
- Builds employee confidence that action will be taken for their wellbeing
- Proactive decisions are made more frequently within the organization

From Overwhelmed to Focused



Recognizing the challenge



Engaging people in the process

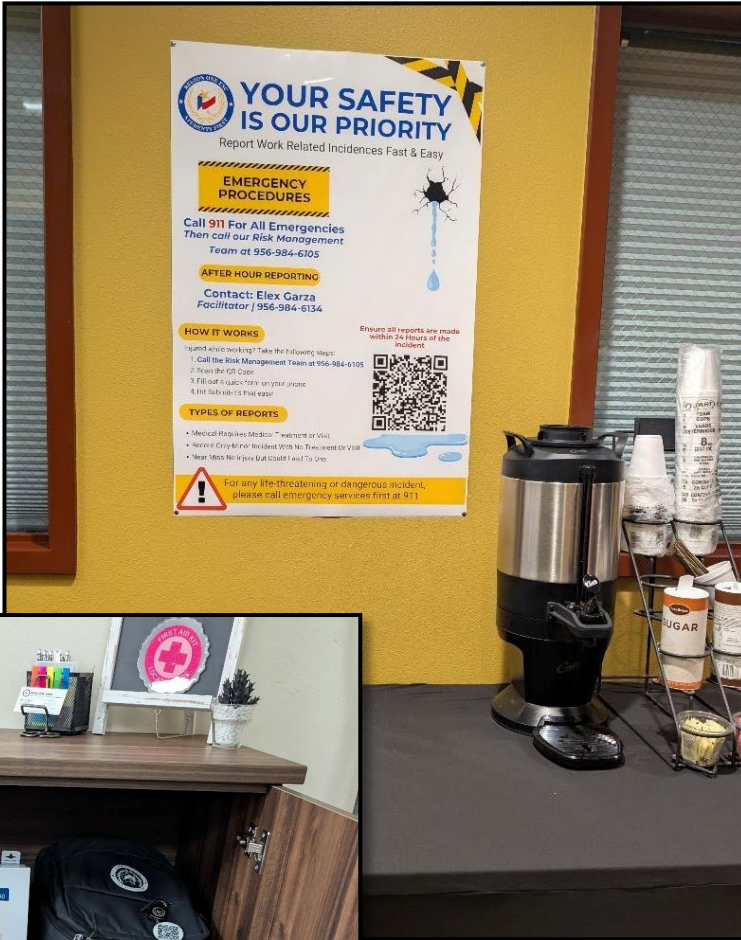
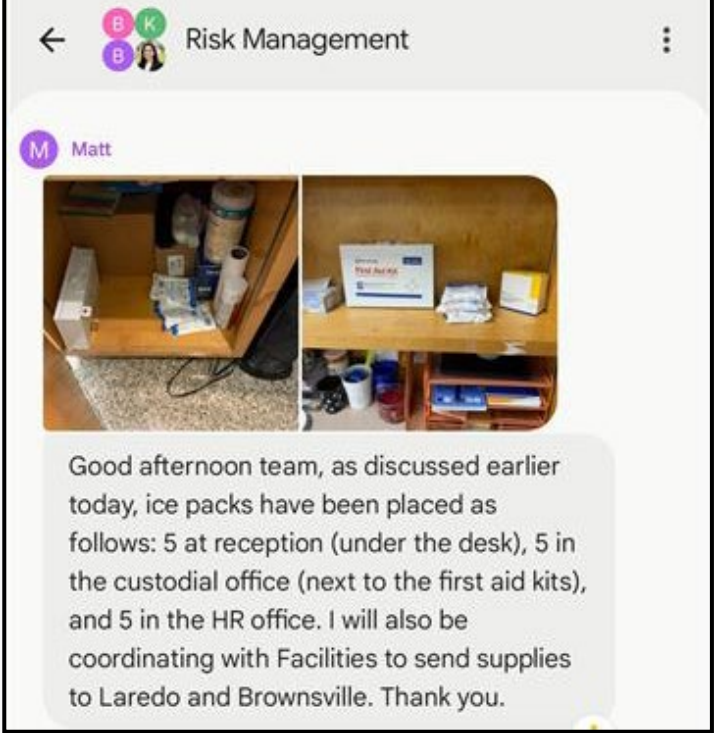


Learning from data and trends

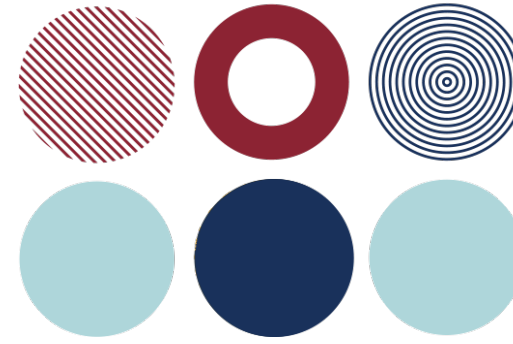


Focusing on the right strategies

Focus in Action

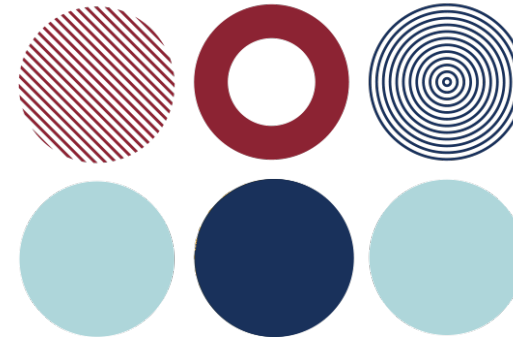


What Does a Risk-Ready Culture Look Like?



- Employees make safe decisions
- Teams work together to resolve issues
- Safety becomes second nature to all employees & leaders
- We are one step ahead by being proactive

Key Traits of a Strong Risk Culture



- **Employee Awareness:** understanding that all roles may come with certain risks
- **Effective Communication:** employees know when & where to relay important incident information
- **Leadership Commitment:** leading by example when an incident occurs
- **Evolving Improvement:** continuous review of program, adjust where needed, and continue to repeat



Risk Awareness in Daily Operations

- Utilize newsletters, organization social media, monthly meetings
- Use 5-minute huddles before the day starts
- Conduct semiannual or annual trainings
- Use behavior-based safety coaching (observe, provide feedback, reinforce)
- Encourage employees to report near-misses



❄️ Freeze Safety Reminder

Cold weather increases the risk of injury and damage. Dress in warm layers with proper footwear, and use caution when walking or driving—ice and black ice can form quickly.

Limit travel when possible, allow extra commute time, and drive slowly.
At home, protect pipes by insulating exposed plumbing and letting faucets drip during freezes.

Check on elderly neighbors or anyone who may need assistance. Bring pets indoors when possible, ensure they have warm shelter and unfrozen water, and limit time outdoors in extreme cold.
Staying prepared helps keep everyone safe.



What To Do If You See Someone Fall

Falls can be serious, and a calm response makes a difference. If you see someone fall:

- Make sure the area is safe before helping.
- Check on the person and encourage them to stay still unless there is immediate danger.
- Call for help right away—dial **911** for life-threatening emergencies, then call **6105 or 3401**.
- Stay with them and offer reassurance until help arrives.
- Take note of what happened and any visible injuries or hazards.
- Complete an [Incident Report Form](#) as soon as possible, even if the person says they're fine.

Quick action and accurate reporting help keep everyone safe.

Adding Emergency Contacts

Time is everything

Emergency contacts are never our first priority, but they should be

Following the steps below could save time in contacting your loved one in the event of an emergency



*Update your ascender contact

How to Add Emergency Contacts (iPhone)

1. Open the **Health** app.
2. Tap your profile picture in the top right, then tap **Medical ID**.
3. Tap **Edit**, then scroll down to **Emergency Contacts** and tap "add emergency contact".
4. Select a contact and define your relationship.
5. Ensure **Show When Locked** is enabled, then tap **Done**. Apple Support +2

How to Add Emergency Contacts (Android)

Note: Steps may vary slightly based on device manufacturer (e.g., Samsung vs. Pixel).

1. Open **Settings** > **Safety & emergency**.
2. Tap **Emergency contacts**.
3. Tap **Add contact** and choose the person from your address book.
4. *Optional:* To ensure they are visible, make sure "Show on lock screen" is enabled. samsung.com +3

Good Morning Team,

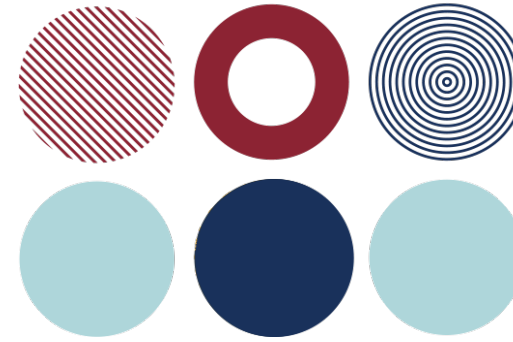
As you know today and tomorrow's conference will have 500+ participants, I would like us to take a proactive approach to risk management to help ensure a safe and incident-free event. With an event of this size, our exposure increases in areas such as slips, trips, and falls, crowd flow, parking lot safety, medical emergencies, and general environmental hazards. Our goal is prevention through preparation. For the next 2 days, I would like the team to focus on the following:

- Conduct a walkthrough of all event spaces, including entrances, exits, restrooms, hallways, and parking areas
- Identify and address uneven surfaces, cords, wet areas, or clutter
- Identify and address potential hazards in the parking lot

Thank you , and have a wonderful day!



How Do We Know It's Working?



- Track and monitor incidents along with near misses
- Utilize surveys to assess safety culture
- Consistently review data for improvements
- Encourage positive feedback for proactive actions

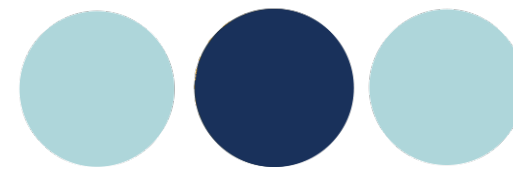


Practical Examples



- **Payroll Team:** Notify Technology immediately after receiving a suspicious email
- **Custodial Team:** Report significant hazards immediately to supervisors
- **Facilities Team:** Do routine inspections to track any areas in need of attention

Build Your Safety Committee



Members:

- Key employees who are hands-on with incidents (Risk Manager, Facilities/Maintenance lead, Nurse, etc.)
- Confidentiality is required within the team

Structure:

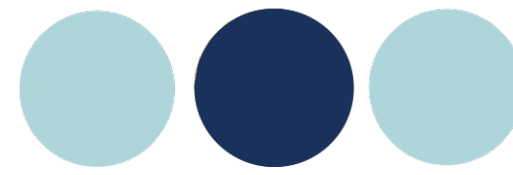
- Appoint a lead for the team
- Meet monthly or quarterly
- Keep meetings consistent with agendas that include important items

Responsibilities:

- Review workplace incidents
- Discuss near-miss reports
- Conduct walk-throughs as a team
- Complete and track corrective actions to review during meetings
- Promote safety awareness consistently through the year



How We Use Reports to Make Changes



Electronic Reporting	What's Trending?	Analyze the Data
• MS Forms • Smartsheet • Google Forms	• Recurring locations? • Time of day? • Certain occupations?	• Equipment needed? • More training? • Nature?

Team Review	Measure Progress	Communication
• Monthly • Quarterly • Annually	• Track corrective actions • Compare annually • Improvement?	• Newsletters • Viva Engage • Flyers



Action Plan for Organizations

- What are we currently doing?
- Where can we improve?
- Start small; don't rush into it; build the momentum
- Consistently share importance of safety in the workplace
- Share the wins and continue progressing



Key Takeaways

- Risk-ready cultures occur when every employee is dedicated to safety awareness
- Utilizing data can strengthen awareness and contribute to organizational improvement
- Consistency is key for communication and setting the tone
- Small changes can make a lasting impact

“What small step could we start tomorrow to strengthen risk awareness?”

Thank You



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